

Handout: Parent-School Communication & Support

Why Communicate with the School?

- To understand your child's progress
- To know about behaviour or learning issues
- To support your child better at home
- To build a strong relationship with teachers
- To get help and attend school events

Ways to Communicate with the School

Method	Example Use
Speaking in person	At drop-off/pick-up time
Phone call	Asking for an appointment
Email	Asking about homework or concerns
School apps (e.g. ClassDojo)	Quick updates or messages
Letters/Notices	Sent home with your child
Parents' evenings	Meetings with teachers about progress

What Can You Ask the Teacher?

- How is my child doing in class?
- What is my child good at?
- What does my child need help with?
- How can I help at home?
- Is my child happy and settled?

Tips for Talking to the School

- Stay calm and polite
- Don't be afraid to ask questions
- Use an interpreter if needed
- Take notes if it helps you remember
- Always ask for help when unsure

How Schools Can Support You

- Translators or bilingual staff
- Free school meals or uniform help
- Learning workshops for parents
- Help with forms or online tools
- Coffee mornings and parent groups

Role Play: Talking to the Teacher**Scenario 1: Asking About Progress****Parent:**

Hello, Miss. Can I talk to you about my daughter, Amina?

Teacher:

Of course! How can I help you?

Parent:

How is Amina doing in school?

Teacher:

She is doing very well in reading. She enjoys group work and tries hard.

Parent:

That's good to hear. Is there anything she needs help with?

Teacher:

Yes, she finds maths a bit difficult. You can help her practise numbers and times tables at home.

Parent:

Thank you. I will do that. Can I come to the parents' evening?

Teacher:

Yes, it is next Thursday at 4:00 PM.

Parent:

Great! I will come. Thank you, Miss.

Scenario 2: Asking About Behaviour

Parent:

Hello. I got a message about my son, Ali. Is everything okay?

Teacher:

Hi. Yes, Ali is doing fine, but he was a bit noisy in class today.

Parent:

Oh, I'm sorry to hear that. What happened?

Teacher:

He kept talking during the lesson and didn't listen.

Parent:

I will talk to him at home. Thank you for telling me.

Teacher:

Thank you. We are working with him too.